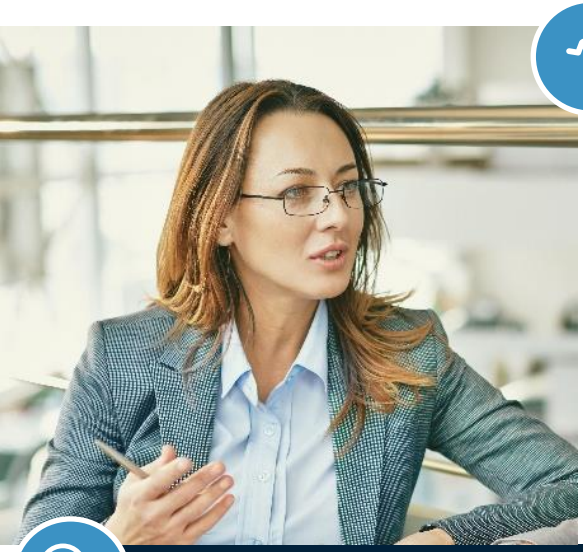
Operations/Departmental Manager Apprenticeship

Optional ILM Level 5 Diploma for Leaders and Managers



Who?

The Open Apprenticeship is aimed at businesses who want their managers to network with other organisations or do not have enough learners to have their own cohort.

This Apprenticeship is aimed at current managers who manage teams or projects and are responsible for achieving operational or departmental goals and objectives as part of their organisation's strategy.

Eligibility

If you already hold a Level 5 or above Management qualification or similar we will need to check the content to ensure there is no overlap.

Functional Skills

Apprentices without GCSE Maths and English at Grade C or above will need to achieve this level prior to taking the End Point Assessment. We will support apprentices achieve this.

What?

The Dove Nest Level 5 programme is delivered through a virtual learning approach culminating in an optional internationally recognised qualification (ILM). It provides practical knowledge and tools to help any middle manager and a skill set that benefits the organisation over the long term.

This programme covers all of the knowledge and skills content defined within the Operations/Departmental Manager Apprenticeship:

- Operational Management
- Project Management
- Finance
- Leading People
- Managing People
- Building Relationships
- Communication
- Self Awareness
- Management of Self
- Problem Solving and Decision Making

How?

Duration

15 months

Learning Approach

- Virtual launch workshop
- Virtual Workshops and sessions
- Optional Residential workshops
- Telephone coaching sessions
- Manager mentoring
- Self-guided study
- Individual business project
- On-line learning portfolio

Your employer has a responsibly to support you in committing 20% of your working time to complete this programme.

Why?

- Successful completion of a full Operations/Departmental Manager Apprenticeship programme
- Increased ability to lead, motivate and inspire to drive better results
- Ability and confidence to use core management techniques
- Heightened ability and confidence to provide practical leadership and operational management
- Attainment of the ILM Level 5 Diploma for Leaders and Managers

"I want to progress, and I see the programme as a development tool to help my career move forward within The Works."

Sean, current The Works Apprentice